Virtual Workspace Services Portal

VMware Horizon Client installation guide for personal devices

What do I need to know?

If you are using a corporate-owned device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install VMware Horizon Client software on your device. Note - if you already have VMware Horizon Client installed on your personal device please continue to follow these instructions to make you are using the latest version of the VMware Horizon Client for your personal device.

What do I need to do?

If you are using a corporate-managed device to connect, you do not need to make any changes.

If you are using a personal device to connect, you will need to install VMware Horizon Client software on your device to connect by following these steps:

1. Identify your operating system
2. Uninstall any previously existing versions of VMware Horizon Client that are installed on your device
3. Download VMware Horizon Client software for your device
4. Install VMware Horizon Client software on your device
5. Choose your browser
6. Connect to the portal URL to launch your virtual desktop or application

IMPORTANT: The following step-by-step guides only apply to personal or vendor-owned Devices

Identify your device Operating System (OS) and download and Install Software.

Select the appropriate operating system for your device this will take you to further installation instructions located within this document.

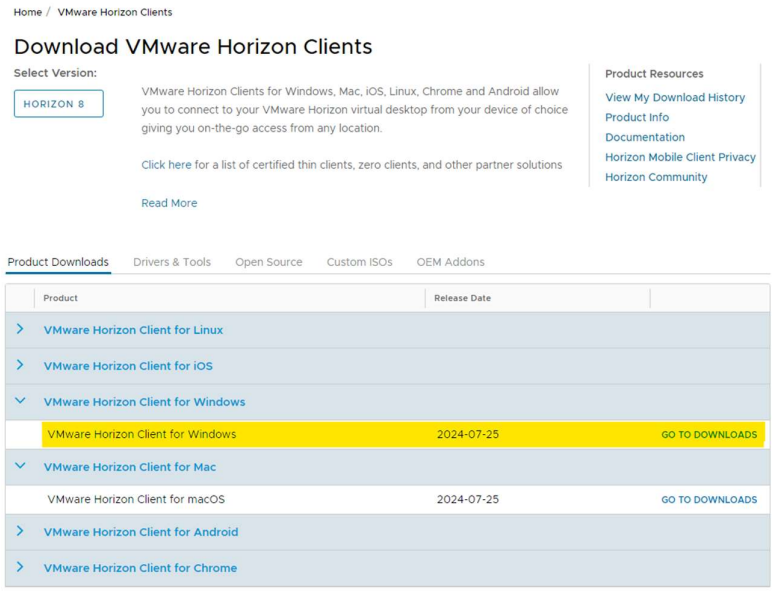
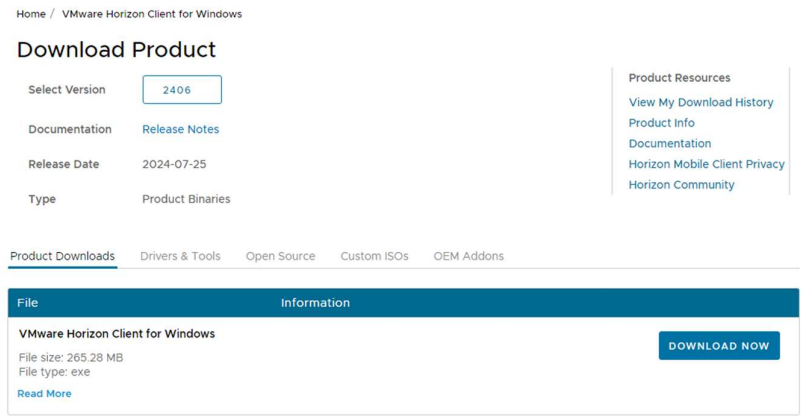
Microsoft Windows

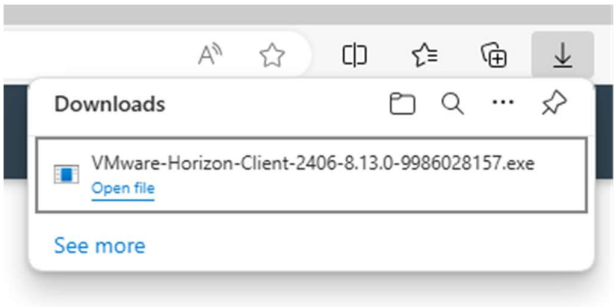
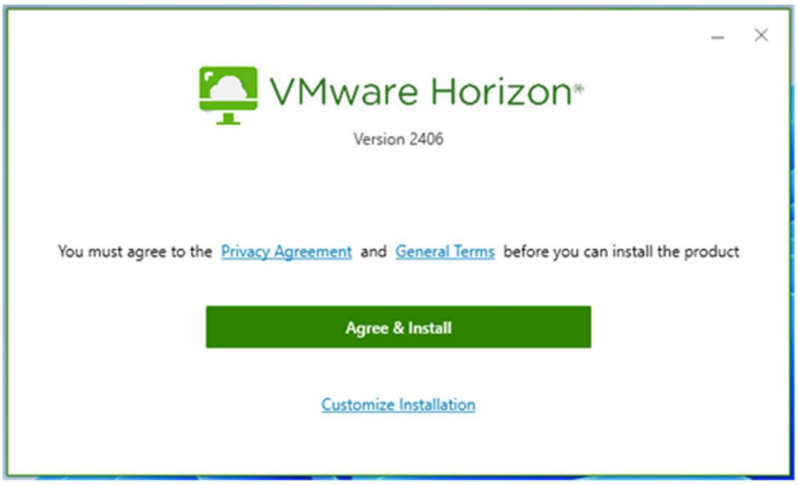
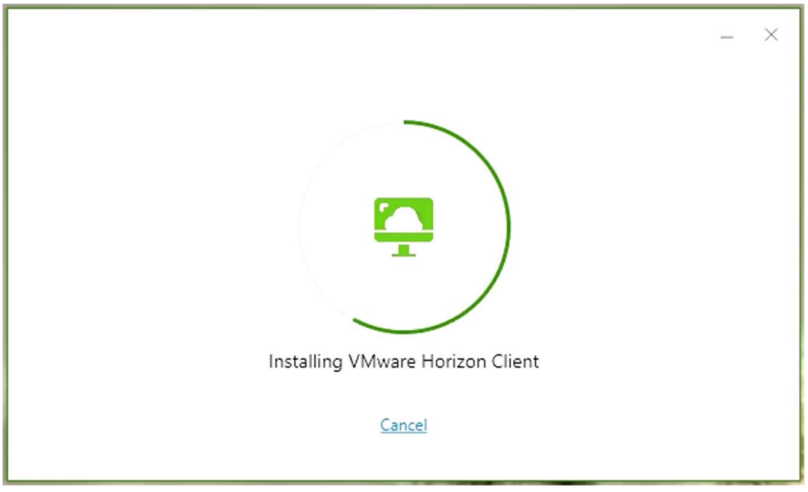
MAC OS

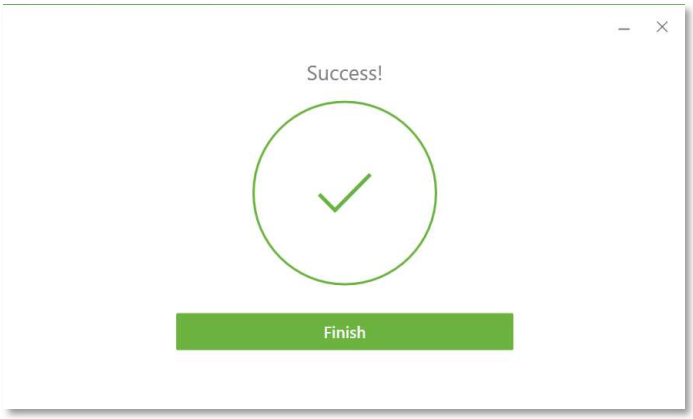
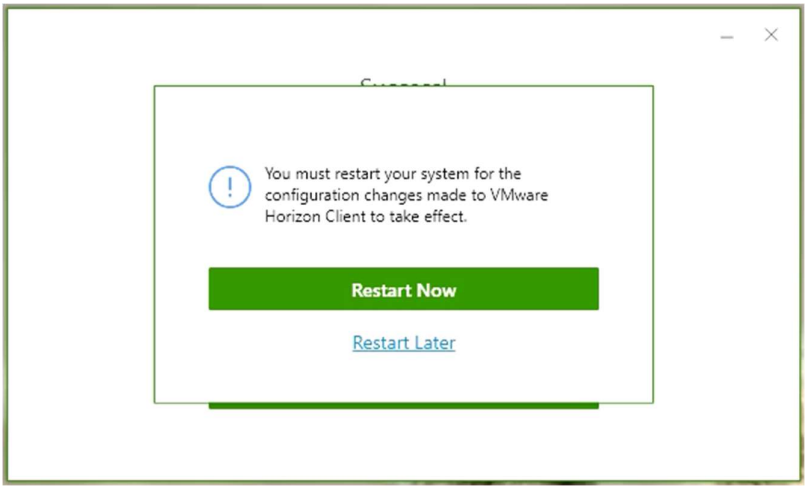
ChromeOS

Apple iOS / iPad OS

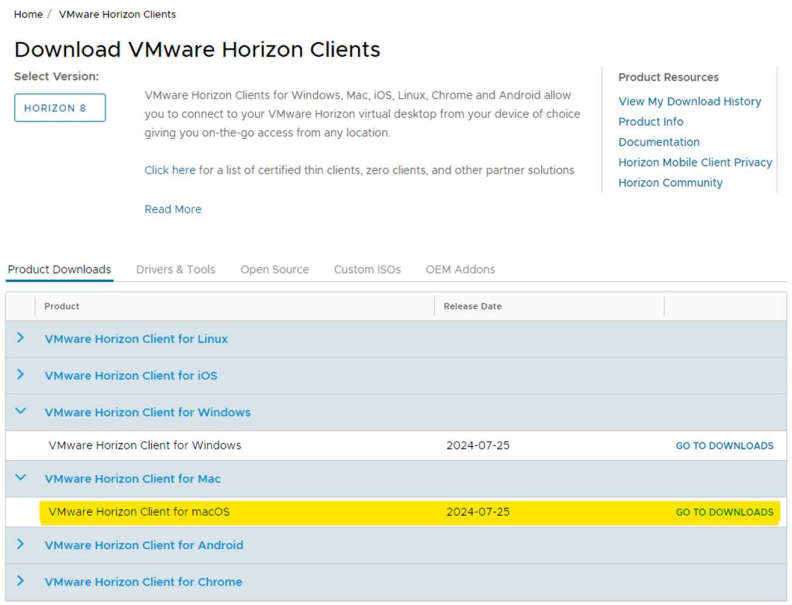
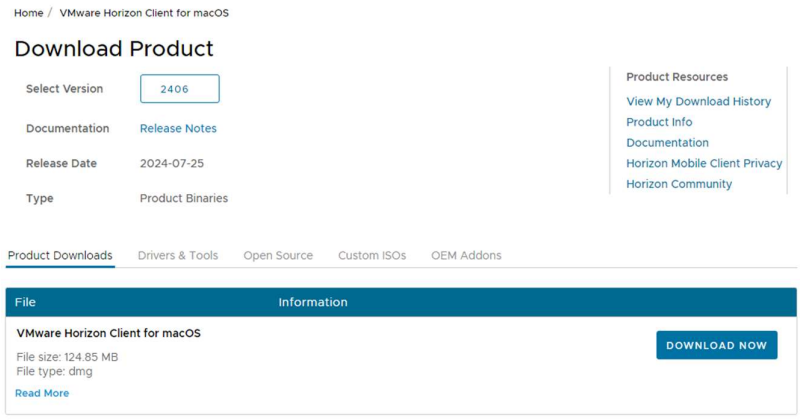
Windows - Installing VMware Horizon Client

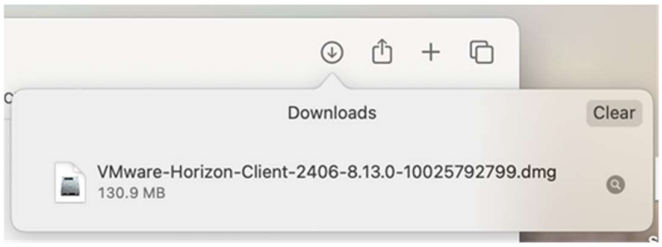
1. On your personal device, open the VMware Horizon Client download link in your default web browser.	https://customerconnect.omnissa.com/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8
2. Go to the VMware Horizon Client for Windows section and click on GO TO DOWNLOAD	
3. Click on DOWNLOAD NOW	

4. Once downloaded Click Open (Microsoft Edge)	
5. Click Agree & Install	
6. Installing	

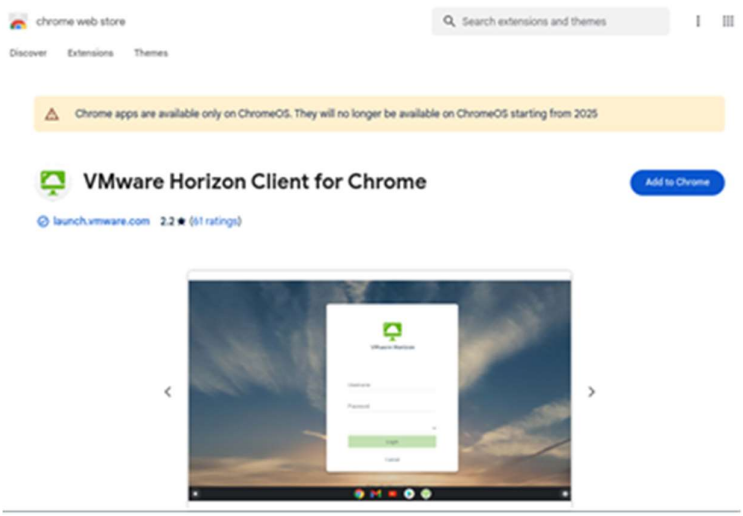
7. Click Finish	
8. Click Restart Now	
9. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>

Apple macOS – Installing VMware Horizon Client

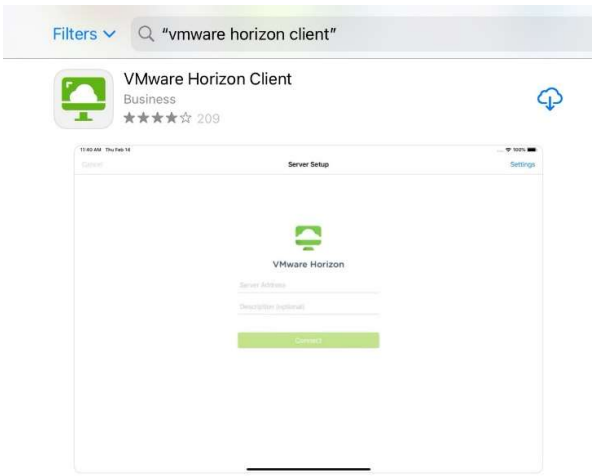
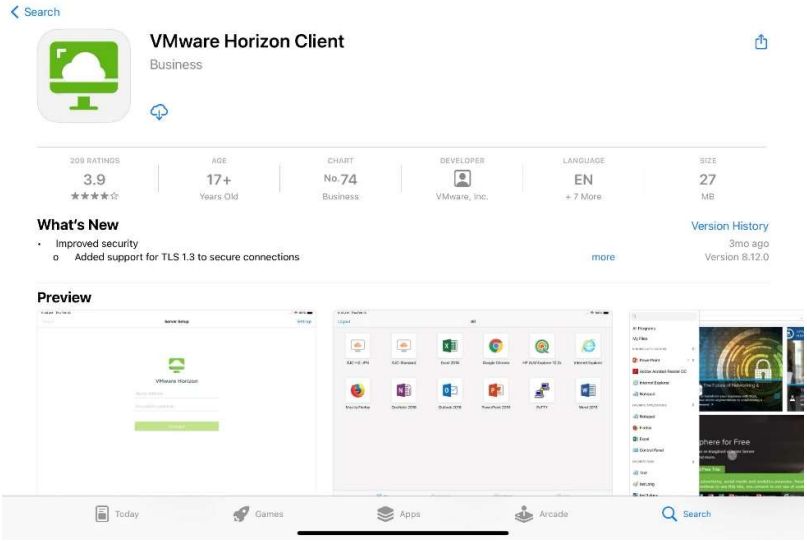
1. On your personal device, open the VMware Horizon Client download link in your default web browser	https://customerconnect.omnissa.com/downloads/info/slug/desktop_end_user_computing/vmware_horizon_clients/horizon_8
2. Go to the VMware Horizon Client for Mac section and click on GO TO DOWNLOAD	
3. On the Download VMware Horizon Client for macOS page click on DOWNLOAD NOW	

4. Once the file is downloaded double click on file to start the install. (Apple Safari)	
5. Double Click on the install icon to start the installer	
6. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>

ChromeOS – Installing VMware Horizon Client for Chrome

1. Download the VMware Horizon Client for Chrome from the Google Web Store. Please use the link as it is sometimes difficult to search and find the VMware Horizon Client for Chrome on the Google Web Store.	
2. Download the VMware Custom URL Converter extension from the Google Web Store. Please use the link as the VMware Custom URL Converter extension is a hidden/non-searchable item on the Google Web Store.	
3. Once you have installed both the VMware Horizon Client and URL Converter, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>

Apple iPad OS – Installing VMware Horizon Client for iOS

1. On your personal iPad OS device, open the Apple App Store and search for **VMware Horizon Client**.	
2. Follow the instructions to download and install the latest version of VMware Horizon Client.	
3. Once the VMware Horizon Client is installed, you are ready to connect to the Portal.	
	<Go back: Which OS is on your device?>